Performance Report:

LME Implementation of Required Elements of After-Hours Screening Function

Performance ratings based upon survey by DMH/DD/SAS staff in May, 2007. LMEs have been paid for these required elements beginning July 1, 2004.

SCORING:

Toll Free # on Web - 1 pt. | Answer in 6 rings - 1/2 pt. | Human Being Answer - 1/2 pt. | Clinician On-Site - 1 pt. | Follow DHHS Standard Interview - 1 pt. | Schedule non-Emergency Appointment - 1 pt.

